

# **2020 RSS Scientific Meeting Cancellation FAQs for Meeting Attendees & Exhibitors**

Due to the unforeseen and unprecedented impact the coronavirus (COVID-19) is causing throughout the world – the RSS is taking every precaution for your personal health and that of your patients – The RSS has made the difficult but necessary decision to cancel the 2020 Scientific Meeting.

## **Are all pre-symposia events associated with the 2020 RSS Scientific Meeting canceled?**

The pre-symposia “Advancements in GRID, Lattice, Microbeam and FLASH Symposium” and “Immunology, Immunotherapy and Radiation Oncology Symposium” scheduled to be held on April 1, 2020, at the Grand Hyatt Washington DC are cancelled. The Planning Committees are committed to providing these resources and currently investigating virtual options. Look for further details on the RSS website ([www.therss.org](http://www.therss.org)) regarding alternative virtual options.

## **Will 2020 RSS Scientific Meeting be postponed until a later date or rescheduled?**

The RSS Scientific Planning Committee is currently investigating online educational sessions of the 2020 RSS Scientific Meeting. Further details will be posted on the RSS website ([www.therss.org](http://www.therss.org)) in the near future.

## **Will attendees and exhibitors be refunded for hotel costs?**

Attendees and exhibitors need to contact their hotel/lodging directly to cancel reservations. The RSS will not cancel hotel reservations for registrants.

It has come to our attention that the Grand Hyatt is automatically cancelling some reservations. If you did not receive a cancellation message from the Grand Hyatt, we highly recommend you contact them directly to ensure your reservation is cancelled.

## **Will attendees and exhibitors be refunded for airline tickets?**

Please contact your airline directly regarding ticket cancellations and change waiver requests. Many airlines are either waiving cancellation fees or offering flexible options for rebooking. Please contact your airline to see if your ticket qualifies. If you purchased travel insurance, please contact your provider for information and next steps.

## **Will paid medical attendee registrations be refunded?**

In response to this unique situation, the RSS leadership has adjusted its published policy for this one year only. The RSS is a small non-profit academic society that relies on annual meeting registration,



sponsorships and memberships to function and serve. Registered medical attendee can choose one of the two options below:

**Option 1:** Apply your 2020 registration towards the RSS Annual Scientific Meeting 2020 online pre-recorded sessions with all applicable CME/CE. In addition, non-member registrants are encouraged to apply for an RSS Membership that will be valid through June 30, 2021. Active RSS Members will automatically receive a 1-year extension to their current membership.

**Option 2:** Receive a full refund of your registration fee minus \$50 processing fee. We ask for your patience in processing refunds; any credit card transactions older than 120 days will be refunded with a written check.

**To select Option 1 or Option 2, please complete the form on this page:**

<https://therss.org/custompages/page25.aspx>

## **Will exhibitors be refunded?**

The RSS is currently communicating directly with all exhibitors to work together and define options that provide highest value and maximum exposure to the SRS/SBRT medical community. We will also discuss refunds during these calls. For any questions contact either Robyn Thornburgh at [rthornburgh@therss.org](mailto:rthornburgh@therss.org) or Kristine Gagliardi at [kgagliardi@therss.org](mailto:kgagliardi@therss.org). We appreciate your understanding and patience while we work through next steps.

## **Will any online sessions be made available and if so, when?**

The RSS Staff and Planning Committee are working diligently to design and offer alternate options that will allow for online access to planned scientific and educational sessions. RSS will work directly with the presenters and will provide more information in the coming days and weeks. Stay tuned for more information. Updates will be posted to [www.therss.org](http://www.therss.org)

## **Now that the in-person meeting in Washington DC is canceled, should I stop preparing my educational presentation or my poster abstract?**

The RSS strongly encourages poster and other educational session presenters to continue with preparations of their presentations. The RSS Staff and Planning Committee are working diligently to design and offer alternate options that will allow for online access to planned scientific and educational sessions that you expect from the RSS Scientific Meeting.

Accepted abstracts will be made available on the Radiosurgery Society Channel on Cureus <https://www.cureus.com/channels/therss/meetings> on March 20, 2020.

Poster presenters have the option of uploading their poster presentation to be displayed on the Radiosurgery Society Channel on the Cureus website. Information on poster presentation uploads will be emailed directly to Poster Presenters by April 1, 2020.



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